



## Police Role in Our Society - A Critical Challenge

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### Abstract

In order to maintain law and order in the society, the role of police administration becomes very important. In the present era, a skilled, effective, responsive and sensitive police system is the basic requirement of republican society. In the environment of peace and social security, it may be able to overcome the state's agriculture, industry and social backwardness. Therefore, every society establishes a police system in line with its cultural, social, geographical, economic and political conditions. Police act in dire situations and in the short time win the trust of everyone. Police can become an example of playing a hero in difficult situations. The role of the police is changed with different categories, groups and social status. Students, workers, journalists, advocates, public representatives, civilians, or even celebrities keep expectations from the police in their own way. As a result of this, the police have to face many problems in fulfilling their role. Wherever a chaotic situation arises in the country, on the basis of religion, caste and gender, there is a violation of the law system of the country. In such a situation, the duty of the police is to help them immediately restore law and order and punish those who break the law and punish them. It is also duty of the police to assist and protect every citizen of any caste without any discrimination. Police must be aware of civil liberties and human rights, and are sensitive to the oppressed people of society.

**Keywords:** Administration, Geographical Information System (GIS), Democracy, Census, Mapping, Remote Sensing Satellite, Dataset, Enforcement.

### Introduction

**Becoming a good police officer is one of the hardest, dangerous and idealistic jobs in the world - Thomas Hosar.**

Maintaining peace, law and order in society is the main duty of the administration. The police is the most prominent institution in the administration, through the means of organizing its responsibilities, through organizations and institutions. In the environment of insecurity in the society, neither a citizen can develop nor nation, hence a society without police cannot be imagined. Generally, the police system refers to such a system that criminals can be punished and innocent people of the society can get justice. In every society, the all-round development of citizens depends on the question that to what extent the government is capable of maintaining law and order peace. The government can achieve its social, economic and political objectives only in the environment of peace and law and order in the society. The responsibility of the police is to enforce the law only, not to improve or teach. The police's credibility ends when action is taken for the purpose of teaching or reciprocating, resulting in invalidity, which results in loss of faith. The police should always work in the role of the hero in the society by making good efforts and as much as the trust of society.

### **The Responsibilities of the Police**

In order to maintain law and order in the society, the role of police administration becomes very important. In the present era, a skilled, effective, responsive and sensitive police system is the basic requirement of republican society. In the environment of peace and social security, it may be able to overcome the state's agriculture, industry and social backwardness. Therefore, every society establishes a police system in line with its cultural, social, geographical, economic and political conditions. Police act in dire situations and in the short time win the trust of everyone. Police can become an example of playing a hero in difficult situations. The role of the police is changed with different categories, groups and social status. Students, workers, journalists, advocates, public representatives, civilians, or even celebrities keep expectations from the police in their own way. As a result of this, the police have to face many problems in fulfilling their role. Wherever a chaotic situation arises in the country, on the basis of religion, caste and gender, there is a violation of the law system of the country. In such a situation, the duty of the police is to help them immediately restore law and order and punish those who break the law and punish them. It is also duty of the police to assist and protect every citizen of any caste without any discrimination. Police must be aware of civil liberties and human rights, and are sensitive to the oppressed people of society. Protecting a weak person from a strong, not only the legal but also the moral obligation of the police. The duty of the police is to work in accordance with the laws of the country in maintaining the internal security of the country. The common man of the country is dependent on the police to get protection from thieves and anti-social elements, so the police will have to create such an environment for the citizens of the country so that they can live a fearless and happier life. Police work is really very difficult, because, during the various rallies of politicians, to maintain safety and traffic arrangements. It is the duty of the police to protect the assets of the nation with anti-social elements, to protect the personal safety of the politicians, to stay on guard against strike during strike and detention. The police staff struggles with 24 hours hazard injuries during the encounter with dacoits and severely injured in the situation of the crowd. Duties have to be done in every season in the winter, summer and rainy season, it is the duty of the police to capture the criminals and various criminals involved in various crimes and to appear in the court. Police officers have to control the anti-social elements on the one side, on the other hand, they have to rise above the feelings of religion, caste, language etc. in the field of nation building, to make many positive and useful roles as a public servant. Presently the graph of crime is increasing rapidly, it is difficult to adopt effective policies due to the interference of the politicians to deal with these crimes. Due to political pressures, the image of the police is getting tarnished, ironically, that in many cases, the police have to take into account the attitude of governance while taking action in many cases.

**“The Police are not here to create disorder, hey are here to preserve disorder”,  
Richard J. Daley.**

### **Irresponsible Behaviour of the Police**

After independence, it was hoped that there would be a qualitative change in the policing system and police functioning system according to the democratic values. The police will abandon their suppressive nature and become the police of the people,

leaving the principle of suppression, will be motivated by the notion of public interest, but it has not happened. The relation between the police and the foreign rulers before independence was maintained, with only this difference, the ruling political parties came in place of the foreign rulers. A new direction and new approach should be given by reorganizing the old police, for which the role of the police should have been redefined, but the police administration was made in accordance with its requirement by the British rulers, 1861, is also being implemented. The basic function of the police administration is to prevent crime in the society and to maintain law and order. In the British era, the Police Act of 1861 was constituted, keeping in mind only the basic purpose of suppressing and exploiting the Indians, how can the hope of a clean image from the police system of this Act still be considered? For this reason, the face of the police in the society has become disfigured. Most police workers also feel that they can never be mistaken, so their thinking is not widespread and continues in the same direction and they think that whatever they do is doing right, there is a lack of practical side in such a way. Because of such thinking, the good work of the police does not come to light, then it is only their perverted form that is corrupt, insensitive, inefficient and irresponsible. The efficiency of the Indian Police administration is frequently questioned, the main reason for which is that when police officers are given investigations into a known case, they are pressurised by politicians. Most of the police officers are ready to fulfil, and the transfer of the refractory officers is considered fixed. The transfer of the police is like a weapon in the hands of politicians, whose consequences have to be borne by the people of the country because there is no permanent fear in the criminals. Today almost 70% of the police personnel take bribe. The biggest and most important reason for the criticism of the police is to keep people engaged in big positions and to engage in their protection. In view of this, the parallelism given in the constitutional democracy is left to be a name that is why people, despite having more than 10000 police stations in the country, only rely heavily on private security only. Due to the increasing number of security agencies, it is evident that the confidence of the people is rising from the police and good governance is not established in our society.

### **Weaknesses of Police**

Now the time has come that the police become loyal and honest images of their duty. The police have to become more vigilant to stand patiently in front of political intervention. The police must eliminate the mentality of understanding themselves above the law. The police should be the priority of the public to listen to the problems of the general public, but till then the police mentality will continue to obey the politicians, the change is difficult. A professional and honest police force can work better by securing the trust of the people, but not such that only selfishness is used for accomplishment. There is a huge difference between the aspirations of the people of our country and the functioning of the police. The first major reason is that the police behave like criminals with people, due to such a role, its wrong effect is seen in the people, due to which people are afraid of the police. At present, the second major cause of the distorted image of the police is equally responsible for both social and aspect. When the leaders needed the police, they came to work, they found it convenient and the police continued to keep their boss happy because they were accountable to them. Administrative arrangements like transfer of police, appointment

and promotion of police, in the hands of the ruling party, the police cannot openly work for the public with selflessness. Having a wrong connection between politicians and the police itself is proving to be very fatal for the police itself. Due to corruption, immoral activity is rife in governance and society, which is contrary to the spirit of justice. The range of corruption always starts from the top and reaches the lower level. If the chief officers of the police or the regional level officers are under pressure, then the effect is definitely on the entire department. Our country's police and disciplined authority is an organization that has the right to maintain law and order in order to maintain peace in the society. On the basis of these rights, the State police is responsible for investigating the crimes, while the Central forces assist them in matters related to intelligence and internal security. Amendment to the police work system is the biggest need of today, under which the sensible and responsible people of the country need to deeply meditate on this problem. We need a police force that is basically skilled in working in a clear, effective and impartial manner, despite many shortcomings, compulsions and problems, the police came to our rescue, legal help would depend on the attitude of the police. Police administration has a strong and successful role in the successful operation of law and state system in the democratic system, but it will only be possible when every person in the police department understands their duties and rights and appropriately abides them. Like other independent countries of the world, India's police should be accountable to the public, not accountable to government politicians, the public is the master in democracy. The salary given to the police by the government treasury is the earning of the public's hard work.

**“There are many things that need to be changed such as Police Vandalism” - Colin Copernic.**

On the other hand, there is a need to pay attention also on the fact that the police are also part of the same society and are the people, they also need to live with and stay with the house and family but they get enough time for this. Psychology also says that a person who is constantly living in such a situation gets irritable and in such a situation, his irritation hits others. Due to this problem, the face of the police emerges, in which it is cruel and lacking mercy, which is a question of being questioned. Keeping in mind all of these things, there is a need for police reforms without delay. There is no mechanism for listening to subordinates in the police system. In any conference or meeting, 90% of the cases speak only the officer and the junior listens. On such occasions, because of not being allowed to speak to the junior, new ideas are not welcomed, which leads to negativity in thoughts and thinking. On such occasions, the new ideas were not welcomed because of not being allowed to speak to the junior, due to which a great difference in the relationship between both the relations and ideas is born. Repeated transfer of police officers inhibits professional competence in police operation. It is often seen that the actions taken by the police officers are under pressure from the leaders of the ruling party, although it is not that the police officers are happy while working under such pressure. In the districts and police stations, the police are helpless because there are appointed officers who are close to the local leaders this leads to a serious crack in the link between administrative control and the morale of the police leadership falls, due to this, officials have resorted to the court to remove the disturbances in the police administration.

### **Need to change in Police Regulations and Facilities – 1861Act**

In view of the changing geographical area and the changing insecurity of the population, the number of police force in India has been increased considerably compared to other republican countries. There are 138 police personnel in India for one lakh people, which is a very poor ratio compared to other democratic countries. In order to safeguard the people of India and to reduce crime, work can be done in two ways, first of all, a team of young officers of the Indian Police should be prepared, who is ready to go for public and make new successful experiments. All these officers should formulate an action plan to upgrade public safety measures at minimum expense of the government. The second main task is to promote the use of the internet in police action. Social media should be made in the day-to-day police system, it is being done but needs to be done at a broader level. People should be allowed to register a crime through email and social media. Media like publishing world and TV can play a big role in this field.

At present, there is an urgent need of SMART Police Mission, in which every letter has a hidden message of police reform. S – Sensitive, M – Modern, A – Alert and Accountable, R – Reliable, T – Technically Trained.

For this technological breakthrough, the police will not only be able to equip the technology and the smartphone but also take steps to do this. i.e.

- In the police system, first of all, there should be a change and skill development for good in attitude.
- Police should be responsible for responsibility towards the public, respect for human rights and protection of unity and integrity as the main goal. By showing commitment to these values, police can protect women, Dalits and backward classes of society.
- Police cannot be made public by equipping them with technology only. So far the police is dominated by negligence and corruption, due to which he is at his lowest level.
- To get the police out of the clutches of politics and bureaucracy, it will have the meaning of giving all power to the police leader. Repeated transfers and political interference in police proceedings have broken the police system.
- There is a need to create nationwide action plan for police recruitment and training. It should be run by putting all the campaign technology in the center. With that police we cannot expect honesty, who, by bribing himself, has been admitted to the police, therefore, transparency in the entire recruitment process will have to be done.
- Emphasis on emotional side should be emphasized in police training. General psychology and practical psychology should also be made an essential part of police training. In the name of police training, there are several centuries old courses going on in many states.
- During the police reforms, the living standards and work conditions of subordinate policemen should not be ignored. During the service, there should be adequate arrangements for the rehabilitation and compensation of the relatives of the dead.
- The good work of the police does not come to the notice, then it is just their face that shows corrupt, insensitive, incompetent and irresponsible. Therefore, the government should take some such steps, so that their good works also come in front of the public so that they get appreciation and rewards from the public.

- According to the Indian Police Act, today the pedestrian police is in charge, such as the constable, etc., walk or visit the area in the vicinity. Whereas police forces have cars, mobile, internet and wireless sets in most countries.

- If we use the means adopted in foreign countries to increase the capacity of the police, then maybe the image of the police will be better represented. New York Police has been using the COMSTAT (Computer Statistics Program) for the last decade to help identify and protect crime areas.

- In order to reduce the burden of workload on the police force, employment of already 55 lakh state police officers, along with the recruitment of the existing population, should also be increased according to the increasing population. According to UN standards, there should be at least 222 police personnel on one lakh persons, whereas this number is 137 in ours.

- About 86% of the state police forces are constable, usually during their tenure only promotions and they usually retire while heading the head constable. In this way, they are not encouraged to perform well, so it is necessary that promotion should be arranged on the basis of better work.

- Worldwide GIS and data mapping application is used for crime fighting and for prevention, valuable tools are available in it. Crime analysis can be done by crime mapping. In recent years crime maps examine by geospatial data incorporation with statistical functionality of GIS. And from it one can better understand where and because of what reason crime is occurring. Crime mapping is useful for better decisions, strategy formulation, tactical analysis (geographic profiling and crime forecasting) and also useful in targeting resources. To prevent crime, we must be aware of the use of GIS, some applications are:

- Identification suspicious event, for which required further investigation
- Supporting trend and pattern analysis
- Integrating all i.e. traditional and non-traditional data for analysis improvement
- Educating people about visual (map/graphs) information of crime and it is important for public concerns and in public action towards crime.
- Crime occurrence information is locational information, GIS provides help for analyzing, understanding and building solutions of problems.
- Locating regional/seasonal hot spot localities of crime and developing plans for crime reduction.
- Using spatial tools and techniques forecasting of future crime locations
- Support to operational plans and clarifying ideal deployment locations
- Spatial queries, analysis and visualization are key functions of GIS, which is very helpful for critical decision making.

Changes can be brought only when the senior police officers themselves are interested in it.

### **Suggestions**

Using crime mapping i.e. with the use of GIS (Geographical Information System) and Remote Sensing Satellite data, police can possible to recognize hot spots along with different patterns & trends. In GIS different datasets, i.e. locations, banks, schools, census and demographic can possible to overlay to better understand the fundamental causes of crime and help law enforcement administrators to develop strategies and

handle problems. Enforcement operations such as allocating polices for certain emergency conditions also can possible through use of GIS technology.

### **Conclusion**

It is recommended and highly suggested to use GIS to map, monitor and check, crimes in major cities. Also, the cost involved in procuring and installing such GIS data will be less when compared with the amount of distress people are put to after being attacked and killed by the criminals. The time has come when the law enforcing must implement the GIS so as to effectively use their resources and control crime. The developed countries have already implemented such system, now it's the turn of developing countries to switch to GIS system. In India Police agencies of Bangalore, Hyderabad, Goa, Mumbai, Delhi and Kerala are using customized GIS software, the application of GIS in Indian policing is still in a rudimentary stage and there is tremendous scope of improvement.

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